



RESULTS BASED ACCOUNTABILITY REPORT

1 July 2024 to 30 June 2025

- Performance Measures - Data
- Performance Measures – Report
- RBA Schedule
- Financial Report

Manawatu District Rural Support Data Report

Performance Measures	01 Jul-31 Dec	01 Jan-30 Jun	Total 01 Jul-30 Jun
How much: Quantity of effort			
Total # clients who received assistance	1536	783	2319
# home visits completed (denominator A14)	352	132	484
Total # workshops delivered	9	1	10
How Well: Quality of effort			
# clients who answered the client satisfaction question in the survey (denominator)	36	10	46
# clients who were highly satisfied OR satisfied with the service and support they received (numerator)	36	10	46
% clients who were highly satisfied OR satisfied with the service and support they received	100%	100%	100%
# home visits that were completed in the South Western area (numerator)	116	30	146
% home visits that were completed in the South Western Manawatu area	33%	23%	30%
Better Off? Effect of effort			
# clients who answered the 'support services' question in the survey (denominator)	36	10	46
# clients who strongly agree OR agree they increased their knowledge of support services and where to go for help (numerator)	36	10	46
% clients who strongly agree OR agree they increased their knowledge of support services and where to go for help (SK,S)	100%	100%	100%
# clients who answered the 'keep themselves and whānau safe' question in the survey (denominator)	36	10	46
# clients who strongly agree OR agree they have increased their ability to keep themselves and whānau safe as a result of Manawatu Rural assistance (numerator)	24	10	34
% clients who strongly agree OR agree they have increased their ability themselves and whānau safe as a result of Manawatu Rural assistance (AO,S)	67%	100%	74%

Manawatū Rural Support
Results Based Accountability Narrative Reporting
1 July 2024 to 30 June 2025

Describe the key factors impacting on the performance measures.
<p>MRSS has had a difficult year. With the removal of our Oranga Tamariki contract and the loss of one of our Rural Community Workers, the Board of MRSS had to undertake an in depth review of our situation.</p> <p>In March 2025 the board resolved to wind up MRSS and donate the residual funds to other similar social services. This was approved by the members of MRSS in June and the wind up process began. In the meantime the Board of Rural Bus Manawatū put forward a proposal to continue the services provided by MRSS in a caretaker role with a view to continuing in some form.</p> <p>This proposal was agreed by our members in June 2025.</p>
Briefly describe any ideas or approaches you may have to improve or accelerate your performance.
Please provide a detailed explanation of any non-reporting or variances in reporting against the contract.
Is there anything else that you need to bring to our attention?
Do you have a success story that you would like to share? (This may include a case study, video clip, presentation or other).

Schedule 1

Name of service, programme or initiative			Manawatū Rural Support Service					
Funding Amount			\$15,000 per annum					
Term of contract			3 years					
Direct Client/s			Individuals and families/whānau who reside in rural Manawatū					
Funded Activities and Goals			<ul style="list-style-type: none"> Community support services Referrals and advice for social support 					
		QUANTITY OUTPUTS	QUALITY OUTPUTS	SKILLS & KNOWLEDGE	ATTITUDE & OPINION	BEHAVIOUR CHANGE	CIRC. CHANGE	POPULATION OUTCOMES
Service component	Direct Clients	How much	How well	Better Off				
Rural Outreach Support Services	Individuals and families in rural communities	Total # clients who received assistance	% clients ⁱ report they are highly satisfied/satisfied ⁱⁱ with the support and service they received	#/% clients who strongly agree/agree ⁱⁱⁱ they have increased their knowledge of support services, and where to go for help	#/% clients who strongly agree/agree ^{iv} they have increased ability ^v to keep themselves and their whānau safe			Whānau – We are actively engaged
		Total # home visits	% home visits in south western area					

			of Manawatu district ^{vi}					
		Total # workshops delivered						

ⁱ Clients are individuals and families in rural communities.

ⁱⁱ Note; 5point likert scale from highly dissatisfied to highly satisfied

ⁱⁱⁱ Note; 5point likert scale from strongly disagree to strongly agree

^{iv} Note; 5point likert scale from strongly disagree to strongly agree

^v Increased ability = feel more competent or better able to access resources and support as a result of engaging with MRRS. This is also associated with SK client outcome of increased knowledge of support etc.

^{vi} South western area of Manawatu district = linked to servicing communities of interest including Reu Reu Valley, Mt Biggs and Halcombe. Other to be defined and agreed.

Performance Report

Manawatu Rural Support Service Incorporated
For the year ended 30 June 2025

Prepared by Advanced Accounting

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Entity Information

Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

Legal Name of Entity

Manawatu Rural Support Service Incorporated

Entity Type and Legal Basis

Registered Charity, Incorporated Society

Registration Number

CC11462

Entity's Purpose or Mission

“Through collaboration and connection, our team will boldly lead a hybrid of quality services that nourish and empower our rural communities.”

To achieve this, Manawatu Rural Support Service Incorporated employs two Rural Community Workers who provide free, mobile, home based support to individuals, families and communities.

By developing relationships within the community our Rural Community Workers endeavour to support and empower to prevent a crisis situation from developing.

In the event of a crisis our Rural Community Workers are able to assist with referrals to appropriate agencies.

We promote community connectedness for individuals and groups through workshops and informal groups. This also assists with integration between all ethnic and socio-economic groups.

Entity Structure

MRSS has a governance board of six volunteers which includes three officer positions of Chairperson, Secretary and Treasurer. Board members may lead sub committees as necessary.

MRSS employs a part-time Manager and two part-time Rural Community Workers who both have extensive social work and health promotion experience.

Main Sources of Entity's Cash and Resources

Grants, donations, government contracts

Main Methods Used by Entity to Raise Funds

Applying for grants, providing services to government

Entity's Reliance on Volunteers and Donated Goods or Services

The entity generally does not rely on volunteers or donated goods/services

Physical Address

24 Bowen Street, Feilding, Manawatu, New Zealand, 4702

Postal Address

PO BOX 349, Feilding, Manawatu, New Zealand, 4702

Approval of Financial Report

Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

The Trustees are pleased to present the approved financial report including the historical financial statements of Manawatu Rural Support Service Incorporated for year ended 30 June 2025.

APPROVED

linda sievwright

Chairperson

Date Lds

linda sievwright

Treasurer

Date Lds

Statement of Service Performance

Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

MRSS Outcomes Description

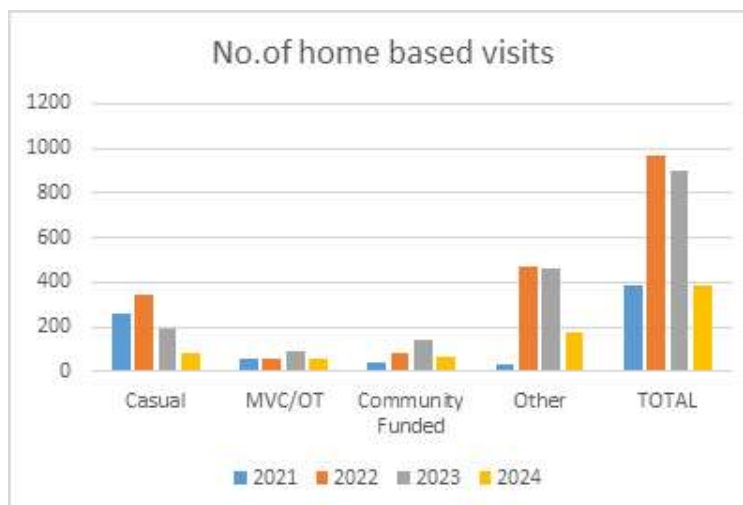
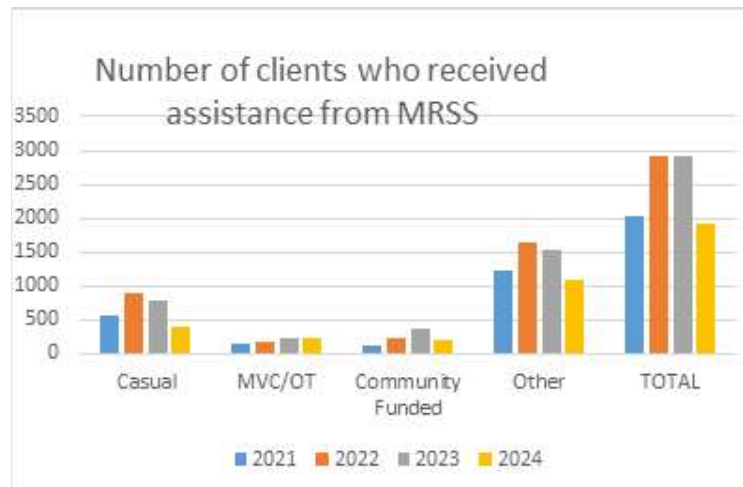
MRSS is creating positive change through encouragement and better empowerment for rural individuals, families and communities.

FAMILIES are equipped to care for, protect and engender safe and socialised children

HEALTH - enhancing and improving knowledge of both mental and physical health and wellbeing are central to the MRSS support provided to our communities

COMMUNITY enhanced resilience and connectedness increases communication, collaboration, advocacy, and networking

2024/25 Performance - In the 2024/25 year, MRSS assisted almost 2000 people and visited 390 people in their own home.



The major issues for our clients funded by Oranga Tamariki this year have been Mental and Physical Health, Finances and Parenting.

For Community Funded clients the issues were more general with Isolation, Grief, Physical and Mental Health being predominant.





64 Community Funded or Contracted clients completed evaluations which state that they were satisfied or very satisfied with the service provided by MRSS.

107 people participated in one of our workshops.

What else we've been doing

In July 2024 we held another Menopause workshop , this time in Rongotea which was well attended.

In August 2024 we ran a series of Mental Health and Well -being workshops in Tangimoana, these workshops were designed for small group sessions and were well received.

In October we held a sleep workshop in the Colyton area which covered the importance of sleeping well.

Unfortunately while things have been going so well, we received notice that our Oranga Tamariki contracting was being cancelled. Whilst this contract is only one of our major funding sources, it had been our most reliable.

At our AGM in November 2024 the board of MRSS explained to those present that our future financial situation was very insecure, partly due to the removal of our contract.

Unfortunately one of our Rural community workers made the decision to leave MRSS and this lead the board to reassess our situation. Given the uncertainty around funding we decided not to employ a new staff member. Over the next few months we made our situation public and had press articles, help from the mayor and our local MP.

In March 2025 we called a special meeting of the MRSS members and resolved to wind up MRSS and donate residual funds to other local social services.

This resolution was confirmed at another members meeting in June and the windup process began. In the meantime, the board of Rural Bus Manawatu came forward with an offer to take over the employment of our remaining Rural Community Worker and to continue the services provided by MRSS in some form.

Statement of Financial Performance

Manawatu Rural Support Service Incorporated

For the year ended 30 June 2025

	NOTES	2025	2024
Revenue			
Donations, and other fundraising activities	1	72,478	62,020
Fees, subscriptions and other revenue from members	1	-	48
Revenue from providing goods or services	1	25,381	40,762
Interest, dividends and other investment revenue	1	3,392	4,005
Total Revenue		101,251	106,834
Expenses			
Expenses related to public fundraising	2	48	525
Volunteer and employee related costs	2	62,436	78,831
Costs related to providing goods or service	2	16,867	19,737
Other expenses	2	6,633	8,189
Total Expenses		85,983	107,281
Surplus/(Deficit) for the Year		15,268	(447)

This statement has been prepared conducting a review engagement, and should be read in conjunction with the attached review report.

Statement of Financial Position

Manawatu Rural Support Service Incorporated

As at 30 June 2025

	NOTES	30 JUN 2025	30 JUN 2024
Assets			
Current Assets			
Bank accounts and cash	3	109,244	43,331
Other Current Assets	3	-	45,000
Total Current Assets		109,244	88,331
Non-Current Assets			
Property, Plant and Equipment	5	1,553	2,353
Total Non-Current Assets		1,553	2,353
Total Assets		110,797	90,684
Liabilities			
Current Liabilities			
Creditors and accrued expenses	4	6,256	1,583
Other current liabilities	4	2,931	2,758
Total Current Liabilities		9,187	4,341
Total Liabilities		9,187	4,341
Total Assets less Total Liabilities (Net Assets)		101,611	86,343
Accumulated Funds			
Accumulated surpluses or (deficits)	6	101,611	86,343
Total Accumulated Funds		101,611	86,343

This statement has been prepared conducting a review engagement, and should be read in conjunction with the attached review report.

Statement of Cash Flows

Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

	2025	2024
Cash Flows from Operating Activities		
Donations, fundraising and other similar receipts	3,971	9,020
General grants	75,704	58,175
Fees, subscriptions and other receipts from members	-	48
Interest, dividends and other investment receipts	3,392	4,005
Cash receipts from other operating activities	29,188	46,876
GST	(1,399)	(14,972)
Employee remuneration and other related payments	(62,063)	(81,541)
Payments related to commercial activities	(27,825)	(30,742)
Payments related to public fundraising	(55)	(604)
Total Cash Flows from Operating Activities	20,913	(9,735)
Cash Flows from Investing and Financing Activities		
Receipts from sale of property, plant and equipment	-	1
Receipts from sale of investments	45,000	20,000
Payments to acquire property, plant and equipment	-	(1,550)
Payments to purchase investments	-	(40,000)
Total Cash Flows from Investing and Financing Activities	45,000	(21,550)
Net Increase/(Decrease) in Cash	65,913	(31,284)
Bank Accounts and Cash		
Opening cash	43,331	74,615
Net change in cash for period	65,913	(31,284)
Closing cash	109,243	43,331

This statement has been prepared conducting a review engagement, and should be read in conjunction with the attached review report.

Statement of Accounting Policies

Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

Basis of Preparation

The entity is permitted by law to apply the Tier 3 (NFP) Standard issued by the External Reporting Board (XRB) and has elected to do so. A PBE may apply the standard if it does not have public accountability and has total annual expenses less than or equal to \$5,000,000. All transactions in the Performance Report are reported using the accrual basis of accounting. The Performance Report is prepared under the assumption that the entity will continue to operate in the foreseeable future.

Goods and Services Tax (GST)

The entity is registered for GST. All amounts are stated exclusive of goods and services tax (GST) except for accounts payable and accounts receivable which are stated inclusive of GST.

Income Tax

Manawatu Rural Support Service Incorporated is wholly exempt from New Zealand income tax having fully complied with all statutory conditions for these exemptions.

Bank Accounts and Cash

Bank accounts and cash in the Statement of Cash Flows comprise cash balances and bank balances (including short term deposits) with original maturities of 90 days or less.

Changes in Accounting Policies

There have been no changes in accounting policies. Policies have been applied on a consistent basis with those of the previous reporting period.

Property, Plant and Equipment

Property, Plant and Equipment are recorded at cost less aggregate depreciation provided at the maximum rates allowed by the Inland Revenue Department. The depreciation rates used are shown in the Schedule of Property, Plant and Equipment.

Grants

Grants received are included in operating revenue. If particular conditions are attached to a grant that would require it to be repaid if these conditions are not met, then the grant is recorded as a liability until the conditions are satisfied.

Donations

Donations received are included in operating revenue. If particular conditions are attached to a donation that would require it to be repaid if the conditions are not met, then the donation is recorded as a liability until the conditions are satisfied.

Donated goods or services (other than donated assets) are not recognised.

Where significant donated assets are received with useful lives of 12 months or more, and the fair value of the asset is readily obtainable, the donation is recorded at the value of the asset obtained. Where the fair value of the asset is

not readily obtainable, the donation is not recorded. Donated assets with useful lives less than 12 months are not recorded.

Notes to the Performance Report

Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

	2025	2024
1. Analysis of Revenue		
Donations, fundraising and other similar revenue		
Catalytic Foundation	7,007	-
Catholic Charities	-	3,000
COGS	4,500	4,500
ECCT	10,000	7,500
John Ilott Charitable Trust	2,000	2,000
Lotteries	40,000	30,000
Other Grants and Donations	3,971	9,020
T G Mc Carthy	5,000	6,000
Total Donations, fundraising and other similar revenue	72,478	62,020
Fees, subscriptions and other revenue from members		
Fees, Subscriptions and Revenue from Members	-	48
Total Fees, subscriptions and other revenue from members	-	48
Revenue from providing goods or services		
Contract - MDC	15,000	20,000
Contract - Oranga Tamariki	10,381	20,762
Total Revenue from providing goods or services	25,381	40,762
Interest, dividends and other investment revenue		
Interest	3,392	4,005
Total Interest, dividends and other investment revenue	3,392	4,005
	2025	2024

2. Analysis of Expenses

Expenses related to public fundraising		
Special Projects	48	525
Total Expenses related to public fundraising	48	525
Volunteer and employee related costs		
Manager wages	8,532	7,257
RCW Wages	53,532	70,761
Staff Gifts	171	515
Staff Training	152	248
Staff Uniforms	-	50
Travel and Accommodation	49	-
Total Volunteer and employee related costs	62,436	78,831

	2025	2024
Costs related to providing goods or services		
Hospitality	863	1,875
Insurances	851	860
Rent	5,400	5,300
Repairs and Maintenance	582	-
Supervision	1,170	1,470
Vehicle Expenses	7,582	9,945
Website	420	287
Total Costs related to providing goods or services	16,867	19,737
Other expenses		
Accountancy	2,166	1,828
Administration Manchester House	-	300
Advertising	-	687
Review Expenses	2,200	2,100
Depreciation	800	677
Meetings	487	1,148
Printing, Stationery and Postage	-	55
Subscriptions	126	577
Telephone and Internet	854	817
Total Other expenses	6,633	8,189
	2025	2024

3. Analysis of Assets

Bank accounts and cash

Petty Cash	570	170
Westpac 00 Account	49,823	12,458
Westpac Savings Account	58,851	30,704
Total Bank accounts and cash	109,244	43,331

Other current assets

Westpac Term Deposits	-	45,000
Total Other current assets	-	45,000

	2025	2024
4. Analysis of Liabilities		
Creditors and accrued expenses		
Accounts Payable	2,417	3,404
GST	3,839	(1,821)
Total Creditors and accrued expenses	6,256	1,583
Other current liabilities		
Accrued Expenses	2,358	2,185
Support Worker Entitlements	573	573
Total Other current liabilities	2,931	2,758
	2025	2024

5. Property, Plant and Equipment

Motor Vehicles		
Opening Balance	284	405
Vehicles owned	-	-
Accumulated depreciation - vehicles owned	(85)	(122)
Total Motor Vehicles	199	284
Plant and Equipment		
Opening Balance	2,069	1,076
Plant and machinery owned	-	1,550
Accumulated depreciation - plant and machinery owned	(715)	(556)
Total Plant and Equipment	1,355	2,069
Total Property, Plant and Equipment	1,553	2,353

Significant Donated Assets Recorded

There were no significant donated assets in the financial year (last year \$nil)

	2025	2024
6. Accumulated Funds		
Accumulated Funds		
Opening Balance	86,343	86,790
Accumulated surpluses or (deficits)	15,268	(447)
Total Accumulated Funds	101,611	86,343
Total Accumulated Funds	101,611	86,343

Commitments

There are no commitments as at 30 June 2025 (Last year - nil).

Contingent Liabilities and Guarantees

There are no contingent liabilities or guarantees as at 30 June 2025 Last year - nil).

Related Parties

There were no transactions involving related parties during the financial year (last financial year \$nil).

Events After the Balance Date

There were no events that have occurred after the balance date that would have a material impact on the Performance Report (Last year - nil).

7. Ability to Continue Operating

This resolution was confirmed at another members meeting in June and the wind up process began.

In the meantime, the board of Rural Bus Manawatu came forward with an offer to take over the employment of our remaining Rural Community Worker and to continue the services provided by MRSS in some form.