



## **RESULTS BASED ACCOUNTABILITY REPORT**

**1 July 2024 to 30 June 2025**

- Performance Measures - Data
- Performance Measures – Report
- RBA Schedule
- Financial Report

## Manawatu District Rural Support Data Report

Performance Measures	01 Jul-31 Dec	01 Jan-30 Jun	Total 01 Jul-30 Jun
<b>How much: Quantity of effort</b>			
Total # clients who received assistance	1536	783	2319
# home visits completed (denominator A14)	352	132	484
Total # workshops delivered	9	1	10
<b>How Well: Quality of effort</b>			
# clients who answered the client satisfaction question in the survey (denominator)	36	10	46
# clients who were highly satisfied OR satisfied with the service and support they received (numerator)	36	10	46
<b>% clients who were highly satisfied OR satisfied with the service and support they received</b>	100%	100%	100%
# home visits that were completed in the South Western area (numerator)	116	30	146
<b>% home visits that were completed in the South Western Manawatu area</b>	33%	23%	30%
<b>Better Off? Effect of effort</b>			
# clients who answered the 'support services' question in the survey (denominator)	36	10	46
# clients who strongly agree OR agree they increased their knowledge of support services and where to go for help (numerator)	36	10	46
<b>% clients who strongly agree OR agree they increased their knowledge of support services and where to go for help (SK,S)</b>	100%	100%	100%
# clients who answered the 'keep themselves and whānau safe' question in the survey (denominator)	36	10	46
# clients who strongly agree OR agree they have increased their ability to keep themselves and whānau safe as a result of Manawatu Rural assistance (numerator)	24	10	34
<b>% clients who strongly agree OR agree they have increased their ability themselves and whānau safe as a result of Manawatu Rural assistance (AO,S)</b>	67%	100%	74%

**Manawatū Rural Support**  
**Results Based Accountability Narrative Reporting**  
**1 July 2024 to 30 June 2025**

<p>Describe the key factors impacting on the performance measures.</p> <p>MRSS has had a difficult year. With the removal of our Oranga Tamariki contract and the loss of one of our Rural Community Workers, the Board of MRSS had to undertake an in depth review of our situation.</p> <p>In March 2025 the board resolved to wind up MRSS and donate the residual funds to other similar social services. This was approved by the members of MRSS in June and the wind up process began. In the meantime the Board of Rural Bus Manawatū put forward a proposal to continue the services provided by MRSS in a caretaker role with a view to continuing in some form.</p> <p>This proposal was agreed by our members in June 2025.</p>
<p>Briefly describe any ideas or approaches you may have to improve or accelerate your performance.</p>
<p>Please provide a detailed explanation of any non-reporting or variances in reporting against the contract.</p>
<p>Is there anything else that you need to bring to our attention?</p>
<p>Do you have a success story that you would like to share? (This may include a case study, video clip, presentation or other).</p>

## Schedule 1

<b>Name of service, programme or initiative</b>		Manawatū Rural Support Service						
<b>Funding Amount</b>		\$15,000 per annum						
<b>Term of contract</b>		3 years						
<b>Direct Client/s</b>		Individuals and families/whānau who reside in rural Manawatū						
<b>Funded Activities and Goals</b>		<ul style="list-style-type: none"> <li>Community support services</li> <li>Referrals and advice for social support</li> </ul>						
		QUANTITY OUTPUTS	QUALITY OUTPUTS	SKILLS & KNOWLEDGE	ATTITUDE & OPINION	BEHAVIOUR CHANGE	CIRC. CHANGE	POPULATION OUTCOMES
Service component	Direct Clients	How much	How well	Better Off				
Rural Outreach Support Services	Individuals and families in rural communities	Total # clients who received assistance	% clients <sup>i</sup> report they are highly satisfied/satisfied <sup>ii</sup> with the support and service they received	#/% clients who strongly agree/agree <sup>iii</sup> they have increased their knowledge of support services, and where to go for help	#/% clients who strongly agree/agree <sup>iv</sup> they have increased ability <sup>v</sup> to keep themselves and their whānau safe			Whānau – We are actively engaged
		Total # home visits	% home visits in south western area					

			of Manawatu district <sup>vi</sup>					
		Total # workshops delivered						

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<sup>i</sup> Clients are individuals and families in rural communities.

<sup>ii</sup> Note; 5point likert scale from highly dissatisfied to highly satisfied

<sup>iii</sup> Note; 5point likert scale from strongly disagree to strongly agree

<sup>iv</sup> Note; 5point likert scale from strongly disagree to strongly agree

<sup>v</sup> Increased ability = feel more competent or better able to access resources and support as a result of engaging with MRRS. This is also associated with SK client outcome of increased knowledge of support etc.

<sup>vi</sup> South western area of Manawatu district = linked to servicing communities of interest including Reu Reu Valley, Mt Biggs and Halcombe. Other to be defined and agreed.

# **Performance Report**

Manawatu Rural Support Service Incorporated  
For the year ended 30 June 2025

Prepared by Advanced Accounting

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# Entity Information

## Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

### Legal Name of Entity

Manawatu Rural Support Service Incorporated

### Entity Type and Legal Basis

Registered Charity, Incorporated Society

### Registration Number

CC11462

### Entity's Purpose or Mission

“Through collaboration and connection, our team will boldly lead a hybrid of quality services that nourish and empower our rural communities.”

To achieve this, Manawatu Rural Support Service Incorporated employs two Rural Community Workers who provide free, mobile, home based support to individuals, families and communities.

By developing relationships within the community our Rural Community Workers endeavour to support and empower to prevent a crisis situation from developing.

In the event of a crisis our Rural Community Workers are able to assist with referrals to appropriate agencies.

We promote community connectedness for individuals and groups through workshops and informal groups. This also assists with integration between all ethnic and socio-economic groups.

### Entity Structure

MRSS has a governance board of six volunteers which includes three officer positions of Chairperson, Secretary and Treasurer. Board members may lead sub committees as necessary.

MRSS employs a part-time Manager and two part-time Rural Community Workers who both have extensive social work and health promotion experience.

### Main Sources of Entity's Cash and Resources

Grants, donations, government contracts

### Main Methods Used by Entity to Raise Funds

Applying for grants, providing services to government

### Entity's Reliance on Volunteers and Donated Goods or Services

The entity generally does not rely on volunteers or donated goods/services

**Physical Address**

24 Bowen Street, Feilding, Manawatu, New Zealand, 4702

**Postal Address**

PO BOX 349, Feilding, Manawatu, New Zealand, 4702

# Approval of Financial Report

## Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

The Trustees are pleased to present the approved financial report including the historical financial statements of Manawatu Rural Support Service Incorporated for year ended 30 June 2025.

APPROVED

linda sievwright

Chairperson

Date Lds

linda sievwright

Treasurer

Date Lds

# Statement of Service Performance

## Manawatu Rural Support Service Incorporated

For the year ended 30 June 2025

### MRSS Outcomes Description

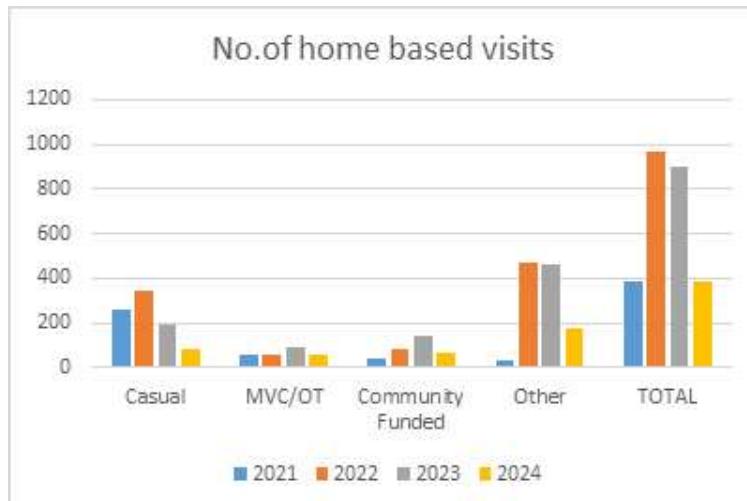
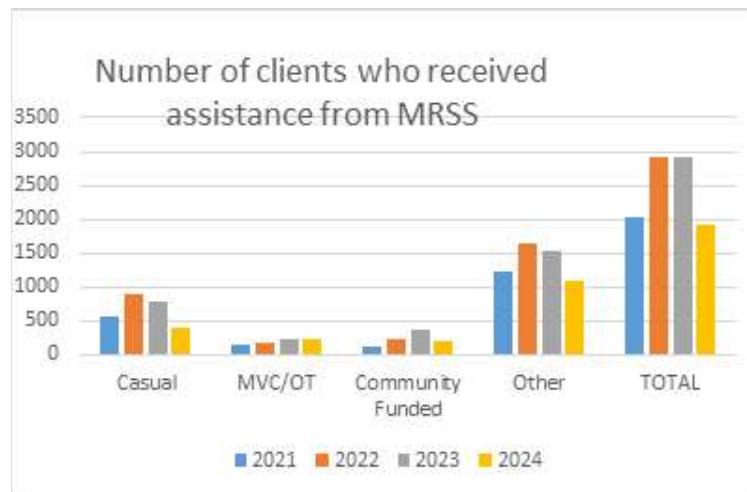
MRSS is creating positive change through encouragement and better empowerment for rural individuals, families and communities.

FAMILIES are equipped to care for, protect and engender safe and socialised children

HEALTH - enhancing and improving knowledge of both mental and physical health and wellbeing are central to the MRSS support provided to our communities

COMMUNITY enhanced resilience and connectedness increases communication, collaboration, advocacy, and networking

2024/25 Performance - In the 2024/25 year, MRSS assisted almost 2000 people and visited 390 people in their own home.



The major issues for our clients funded by Oranga Tamariki this year have been Mental and Physical Health, Finances and Parenting.

For Community Funded clients the issues were more general with Isolation, Grief, Physical and Mental Health being predominant.





64 Community Funded or Contracted clients completed evaluations which state that they were satisfied or very satisfied with the service provided by MRSS.

107 people participated in one of our workshops.

#### What else we've been doing

In July 2024 we held another Menopause workshop , this time in Rongotea which was well attended.

In August 2024 we ran a series of Mental Health and Well-being workshops in Tangimoana, these workshops were designed for small group sessions and were well received.

In October we held a sleep workshop in the Colyton area which covered the importance of sleeping well.

Unfortunately while things have been going so well, we received notice that our Oranga Tamariki contracting was being cancelled. Whilst this contract is only one of our major funding sources, it had been our most reliable.

At our AGM in November 2024 the board of MRSS explained to those present that our future financial situation was very insecure, partly due to the removal of our contract.

Unfortunately one of our Rural community workers made the decision to leave MRSS and this lead the board to reassess our situation. Given the uncertainty around funding we decided not to employ a new staff member. Over the next few months we made our situation public and had press articles, help from the mayor and our local MP.

In March 2025 we called a special meeting of the MRSS members and resolved to wind up MRSS and donate residual funds to other local social services.

This resolution was confirmed at another members meeting in June and the windup process began. In the meantime, the board of Rural Bus Manawatu came forward with an offer to take over the employment of our remaining Rural Community Worker and to continue the services provided by MRSS in some form.

# Statement of Financial Performance

Manawatu Rural Support Service Incorporated

For the year ended 30 June 2025

	NOTES	2025	2024
<b>Revenue</b>			
Donations, and other fundraising activities	1	72,478	62,020
Fees, subscriptions and other revenue from members	1	-	48
Revenue from providing goods or services	1	25,381	40,762
Interest, dividends and other investment revenue	1	3,392	4,005
<b>Total Revenue</b>		<b>101,251</b>	<b>106,834</b>
<b>Expenses</b>			
Expenses related to public fundraising	2	48	525
Volunteer and employee related costs	2	62,436	78,831
Costs related to providing goods or service	2	16,867	19,737
Other expenses	2	6,633	8,189
<b>Total Expenses</b>		<b>85,983</b>	<b>107,281</b>
<b>Surplus/(Deficit) for the Year</b>		<b>15,268</b>	<b>(447)</b>

This statement has been prepared conducting a review engagement, and should be read in conjunction with the attached review report.

# Statement of Financial Position

Manawatu Rural Support Service Incorporated

As at 30 June 2025

	NOTES	30 JUN 2025	30 JUN 2024
<b>Assets</b>			
<b>Current Assets</b>			
Bank accounts and cash	3	109,244	43,331
Other Current Assets	3	-	45,000
<b>Total Current Assets</b>		<b>109,244</b>	<b>88,331</b>
<b>Non-Current Assets</b>			
Property, Plant and Equipment	5	1,553	2,353
<b>Total Non-Current Assets</b>		<b>1,553</b>	<b>2,353</b>
<b>Total Assets</b>		<b>110,797</b>	<b>90,684</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Creditors and accrued expenses	4	6,256	1,583
Other current liabilities	4	2,931	2,758
<b>Total Current Liabilities</b>		<b>9,187</b>	<b>4,341</b>
<b>Total Liabilities</b>		<b>9,187</b>	<b>4,341</b>
<b>Total Assets less Total Liabilities (Net Assets)</b>		<b>101,611</b>	<b>86,343</b>
<b>Accumulated Funds</b>			
Accumulated surpluses or (deficits)	6	101,611	86,343
<b>Total Accumulated Funds</b>		<b>101,611</b>	<b>86,343</b>

This statement has been prepared conducting a review engagement, and should be read in conjunction with the attached review report.

# Statement of Cash Flows

## Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

	2025	2024
<b>Cash Flows from Operating Activities</b>		
Donations, fundraising and other similar receipts	3,971	9,020
General grants	75,704	58,175
Fees, subscriptions and other receipts from members	-	48
Interest, dividends and other investment receipts	3,392	4,005
Cash receipts from other operating activities	29,188	46,876
GST	(1,399)	(14,972)
Employee remuneration and other related payments	(62,063)	(81,541)
Payments related to commercial activities	(27,825)	(30,742)
Payments related to public fundraising	(55)	(604)
<b>Total Cash Flows from Operating Activities</b>	<b>20,913</b>	<b>(9,735)</b>
<b>Cash Flows from Investing and Financing Activities</b>		
Receipts from sale of property, plant and equipment	-	1
Receipts from sale of investments	45,000	20,000
Payments to acquire property, plant and equipment	-	(1,550)
Payments to purchase investments	-	(40,000)
<b>Total Cash Flows from Investing and Financing Activities</b>	<b>45,000</b>	<b>(21,550)</b>
<b>Net Increase/(Decrease) in Cash</b>	<b>65,913</b>	<b>(31,284)</b>
<b>Bank Accounts and Cash</b>		
Opening cash	43,331	74,615
Net change in cash for period	65,913	(31,284)
<b>Closing cash</b>	<b>109,243</b>	<b>43,331</b>

This statement has been prepared conducting a review engagement, and should be read in conjunction with the attached review report.

# Statement of Accounting Policies

## Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

### Basis of Preparation

The entity is permitted by law to apply the Tier 3 (NFP) Standard issued by the External Reporting Board (XRB) and has elected to do so. A PBE may apply the standard if it does not have public accountability and has total annual expenses less than or equal to \$5,000,000. All transactions in the Performance Report are reported using the accrual basis of accounting. The Performance Report is prepared under the assumption that the entity will continue to operate in the foreseeable future.

### Goods and Services Tax (GST)

The entity is registered for GST. All amounts are stated exclusive of goods and services tax (GST) except for accounts payable and accounts receivable which are stated inclusive of GST.

### Income Tax

Manawatu Rural Support Service Incorporated is wholly exempt from New Zealand income tax having fully complied with all statutory conditions for these exemptions.

### Bank Accounts and Cash

Bank accounts and cash in the Statement of Cash Flows comprise cash balances and bank balances (including short term deposits) with original maturities of 90 days or less.

### Changes in Accounting Policies

There have been no changes in accounting policies. Policies have been applied on a consistent basis with those of the previous reporting period.

### Property, Plant and Equipment

Property, Plant and Equipment are recorded at cost less aggregate depreciation provided at the maximum rates allowed by the Inland Revenue Department. The depreciation rates used are shown in the Schedule of Property, Plant and Equipment.

### Grants

Grants received are included in operating revenue. If particular conditions are attached to a grant that would require it to be repaid if these conditions are not met, then the grant is recorded as a liability until the conditions are satisfied.

### Donations

Donations received are included in operating revenue. If particular conditions are attached to a donation that would require it to be repaid if the conditions are not met, then the donation is recorded as a liability until the conditions are satisfied.

Donated goods or services (other than donated assets) are not recognised.

Where significant donated assets are received with useful lives of 12 months or more, and the fair value of the asset is readily obtainable, the donation is recorded at the value of the asset obtained. Where the fair value of the asset is

not readily obtainable, the donation is not recorded. Donated assets with useful lives less than 12 months are not recorded.

# Notes to the Performance Report

## Manawatu Rural Support Service Incorporated For the year ended 30 June 2025

	2025	2024
<b>1. Analysis of Revenue</b>		
<b>Donations, fundraising and other similar revenue</b>		
Catalytic Foundation	7,007	-
Catholic Charities	-	3,000
COGS	4,500	4,500
ECCT	10,000	7,500
John Ilott Charitable Trust	2,000	2,000
Lotteries	40,000	30,000
Other Grants and Donations	3,971	9,020
T G Mc McCarthy	5,000	6,000
<b>Total Donations, fundraising and other similar revenue</b>	<b>72,478</b>	<b>62,020</b>
<b>Fees, subscriptions and other revenue from members</b>		
Fees, Subscriptions and Revenue from Members	-	48
<b>Total Fees, subscriptions and other revenue from members</b>	<b>-</b>	<b>48</b>
<b>Revenue from providing goods or services</b>		
Contract - MDC	15,000	20,000
Contract - Oranga Tamariki	10,381	20,762
<b>Total Revenue from providing goods or services</b>	<b>25,381</b>	<b>40,762</b>
<b>Interest, dividends and other investment revenue</b>		
Interest	3,392	4,005
<b>Total Interest, dividends and other investment revenue</b>	<b>3,392</b>	<b>4,005</b>
<b>2. Analysis of Expenses</b>		
<b>Expenses related to public fundraising</b>		
Special Projects	48	525
<b>Total Expenses related to public fundraising</b>	<b>48</b>	<b>525</b>
<b>Volunteer and employee related costs</b>		
Manager wages	8,532	7,257
RCW Wages	53,532	70,761
Staff Gifts	171	515
Staff Training	152	248
Staff Uniforms	-	50
Travel and Accommodation	49	-
<b>Total Volunteer and employee related costs</b>	<b>62,436</b>	<b>78,831</b>

	2025	2024
<b>Costs related to providing goods or services</b>		
Hospitality	863	1,875
Insurances	851	860
Rent	5,400	5,300
Repairs and Maintenance	582	-
Supervision	1,170	1,470
Vehicle Expenses	7,582	9,945
Website	420	287
<b>Total Costs related to providing goods or services</b>	<b>16,867</b>	<b>19,737</b>
<b>Other expenses</b>		
Accountancy	2,166	1,828
Administration Manchester House	-	300
Advertising	-	687
Review Expenses	2,200	2,100
Depreciation	800	677
Meetings	487	1,148
Printing, Stationery and Postage	-	55
Subscriptions	126	577
Telephone and Internet	854	817
<b>Total Other expenses</b>	<b>6,633</b>	<b>8,189</b>

	2025	2024
<b>3. Analysis of Assets</b>		
<b>Bank accounts and cash</b>		
Petty Cash	570	170
Westpac 00 Account	49,823	12,458
Westpac Savings Account	58,851	30,704
<b>Total Bank accounts and cash</b>	<b>109,244</b>	<b>43,331</b>
<b>Other current assets</b>		
Westpac Term Deposits	-	45,000
<b>Total Other current assets</b>	<b>-</b>	<b>45,000</b>

	2025	2024
<b>4. Analysis of Liabilities</b>		
<b>Creditors and accrued expenses</b>		
Accounts Payable	2,417	3,404
GST	3,839	(1,821)
<b>Total Creditors and accrued expenses</b>	<b>6,256</b>	<b>1,583</b>
<b>Other current liabilities</b>		
Accrued Expenses	2,358	2,185
Support Worker Entitlements	573	573
<b>Total Other current liabilities</b>	<b>2,931</b>	<b>2,758</b>

	2025	2024
<b>5. Property, Plant and Equipment</b>		
<b>Motor Vehicles</b>		
Opening Balance	284	405
Vehicles owned	-	-
Accumulated depreciation - vehicles owned	(85)	(122)
<b>Total Motor Vehicles</b>	<b>199</b>	<b>284</b>
<b>Plant and Equipment</b>		
Opening Balance	2,069	1,076
Plant and machinery owned	-	1,550
Accumulated depreciation - plant and machinery owned	(715)	(556)
<b>Total Plant and Equipment</b>	<b>1,355</b>	<b>2,069</b>
<b>Total Property, Plant and Equipment</b>	<b>1,553</b>	<b>2,353</b>

#### Significant Donated Assets Recorded

There were no significant donated assets in the financial year (last year \$nil)

	2025	2024
<b>6. Accumulated Funds</b>		
<b>Accumulated Funds</b>		
Opening Balance	86,343	86,790
Accumulated surpluses or (deficits)	15,268	(447)
<b>Total Accumulated Funds</b>	<b>101,611</b>	<b>86,343</b>
<b>Total Accumulated Funds</b>	<b>101,611</b>	<b>86,343</b>

### **Commitments**

There are no commitments as at 30 June 2025 (Last year - nil).

### **Contingent Liabilities and Guarantees**

There are no contingent liabilities or guarantees as at 30 June 2025 (Last year - nil).

### **Related Parties**

There were no transactions involving related parties during the financial year (last financial year \$nil).

### **Events After the Balance Date**

There were no events that have occurred after the balance date that would have a material impact on the Performance Report (Last year - nil).

### **7. Ability to Continue Operating**

This resolution was confirmed at another members meeting in June and the wind up process began.

In the meantime, the board of Rural Bus Manawatu came forward with an offer to take over the employment of our remaining Rural Community Worker and to continue the services provided by MRSS in some form.